

**For Immediate Release  
4/7/20**

To our community,

We would like to address the fear of coming to the hospital and clinics. Yes, we have been advising to stay at home, unless you have a life-threatening symptom, condition, illness, or critical need. Please see our picture below to clarify what conditions are okay to stay home and call for help, and what conditions are not safe and too come to the Emergency Room. All DHCHD locations are still open for service in person, with some restrictions.

DHCHD is taking extreme measures to make sure our visitors are safe.

- All medical staff is wearing full PPE when taking care of a patient under investigation for COVID-19 and N95s with eye protection for all patient care.
- Staff is also wearing masks and eye protection at all times while they are in an area with other people.
- Patients are provided with masks when they come into the emergency room or clinic with symptoms.
- Air change rates in rooms clear the air with 99.9% efficiency in our negative air pressure rooms within 35 minutes.
- Patient rooms are being cleaned with a UV light after each patient with suspected COVID-19 which cleans the room with 99.9% efficiency within 12 minutes.
- All staff is screened for symptoms before work.
- Your safety, the safety of our staff, and containment of this virus is our top priority.
- You will be asked to wait in your car and called in for your appointment.

If you do need to come into the hospital and clinic for any reason here are some steps you can take to protect yourself:


- We are offering drive-up lab testing to decrease the exposure of staff and patients.
- Come alone or with one other necessary person.
- Do not touch unnecessary items.
- Use the restroom before leaving your home if you are able.
- Wear a mask
- Bring hand sanitizer

Never hesitate to seek medical attention when it is needed. It is better to seek help now than let your condition decline because you are afraid of leaving your home.

Dr. Herring, Chief of Medical Staff

### Clinic or Telemedicine

### Emergency Room

<i>SAFE TO STAY HOME</i> and call 806.244.5668 for help	<i>NOT SAFE, DO NOT STAY HOME</i>
COLD	CHILD LABOR
COUGH	CHEST PAIN
FEVER	FRACTURES
STOMACH PAIN	BROKEN BONES
DIARRHEA	SHORTNESS OF BREATH
SORE THROAT	STROKE
PINK EYE	FEVER ABOVE 101.4 FOR 3 DAYS
UTI	FALLING
YEAST INFECTION	EXTREME BURNS
MEDICATION REFILLS	 <p><b>DHCHD</b> Dallam Hartley Counties Hospital District</p>
ROUTINE FOLLOW UP	

***\*\*Note: this is not a complete list. If you have questions on what service you need please call 806.244.9251 for help.***